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FIRST FEDERAL BANK OF CALIFORNIA

7
8 **UNITED STATES DISTRICT COURT**
9 **SOUTHERN DISTRICT OF CALIFORNIA**

10
11 DANIEL MONTANO, an individual, and
ANNIE MONTANO, an individual,

12 Plaintiffs,

13 v.

14 WORLD WIDE CREDIT
15 CORPORATION, a corporation; FIRST
FEDERAL BANK OF CALIFORNIA, a
16 National Bank; SAM SMARGON, an
individual; RON FEINBERG, an
17 individual; and DOES 1 through 20,
inclusive,

18 Defendants.
19

CASE NO. '08 CV 1183 J RBB

NOTICE OF REMOVAL OF ACTION
UNDER 28 U.S.C. SECTION 1441(b)
(FEDERAL QUESTION)

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25 TO THE CLERK OF THE UNITED STATES DISTRICT COURT FOR THE
26 SOUTHERN DISTRICT OF CALIFORNIA:
27
28

ORIGINAL

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PLEASE TAKE NOTICE that, pursuant to 28 United States Code sections 1331, 1441, and 1446, Defendant First Federal Bank of California ("First Federal" or "Defendant") hereby gives notice of the removal of this action from the Superior Court of the State of California for the County of San Diego to the United States District Court for the Southern District of California. In support of the Notice of Removal, Defendant avers as follows:

1. On or about May 28, 2008, Plaintiffs Daniel Montano and Annie Montano ("Plaintiffs") filed a Complaint entitled Daniel Montano and Annie Montano v. World Wide Credit Corp., First Federal Bank of California, Sam Smargon, Ron Feinberg and Does 1 through 20 in the Superior Court of the State of California for the County of San Diego, Central Division, Case No. 37-2008-00084613-CU-FR-CTL. The Summons and Complaint were served on First Federal via substituted service. The requisite mailing of the Complaint was on June 6, 2008. Per Code of Civil Procedure sections 415.20(a), (b), and 415.95(a), service was effective on June 16, 2008. On or about June 13, 2008, Plaintiffs filed a First Amended Complaint as a matter of right. First Federal was served with the First Amended Complaint on June 24, 2008. True and correct copies of the Summons, the original Complaint, and the First Amended Complaint are attached hereto as Exhibits "A" through "C," respectively.

2. The Complaint alleges that Plaintiffs are residents of San Diego, California, who entered into a entered into a credit or lending relationship with First Federal in 2005. Complaint, ¶¶ 19, 20.

3. First Federal is a federal savings bank which is organized and existing under federal law. More specifically, First Federal is a federally chartered savings bank organized and operating under, among other statutes, the Home Owners' Loan Act of 1933, as amended, 12 United States Code section 1461, et seq. ("HOLA"), and the regulations issued thereunder by the Office of Thrift Supervision, including but not limited to 12 Code of Federal Regulations parts 545, 560, and 591.

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4. First Federal is the only defendant to the removable claims. For this reason, no other party defendant has been joined in this Notice of Removal.

5. This action is brought by Plaintiffs against defendants World Wide Credit Corporation, First Federal, Sam Smargon, and Ron Feinberg, on a residential loan secured by the property commonly known as 858 Banock Street, Spring Valley, California (the "Property"). The causes of action of the First Amended Complaint are for Violation of the Rosenthal Act and Fair Debt Collection Practices Act, Breach of Fiduciary Duty and Conspiracy to Breach Fiduciary Duties, Fraud and Conspiracy to Defraud, Constructive Fraud, Breach of Covenant of Good Faith and Fair Dealing, Violation of the California Business and Professions Code section 17200, and Negligent Supervision. With the exception of the Negligent Supervision cause of action, all of these causes of action are founded at least in part upon Plaintiffs' contention that First Federal improperly administered and/or serviced this loan in various unspecified ways, and engaged in conduct which harassed, oppressed and abused the Plaintiffs.

6. This Court has original jurisdiction of this civil action pursuant to 28 United States Code sections 1331 and 1441(b), because the Complaint asserts claims "arising under" the statutes and common law of the United States.

7. Pursuant to United States Supreme Court precedent, cases can "arise under" federal law and be removable "where the vindication of a right under state law necessarily turn(s) on some construction of federal law." Merrell Dow Pharmaceuticals, Inc. v. Thompson (1986) 478 U.S. 804, 808; Franchise Tax Board v. Laborers Vacation Trust (1983) 463 U.S. 1, 8-9. "Where federal substantive law is found to be controlling either by reason of the exclusive jurisdiction of the federal courts, or federal preemption, the suit is properly removable." Rettig v. Arlington Heights Fed. Sav. & Loan Ass'n (N.D.Ill. 1975) 405 F. Supp. 819, 823.

Pursuant to the Supremacy Clause of the Federal Constitution (U.S. Const., Art. VI, sec.2), Plaintiffs' statutory and common law claims based upon the loan servicing practices of First Federal are completely preempted by HOLA and the regulations issued thereunder

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1 by the Office of Thrift Supervision (the "OTS"). 12 USC § 1461, et seq., 12 CFR § 560.2.
 2 "[T]he federal regulations do occupy the entire field of regulation of the operation of
 3 federal savings banks." Federal Savings and Loan Insurance Corp. v. Kidwell ("FSLIC"),
 4 (N.D.Cal. 1989) 716 F. Supp. 1315, 1317; internal citation omitted. Under HOLA, the
 5 OTS "has been given 'plenary authority' to prescribe rules and regulations for the creation
 6 and governance of federal savings and loan associations" such as First Federal. (Eureka
 7 Federal Savings and Loan Ass'n v. Kidwell (N.D.Cal. 1987) 672 F. Supp. 436, 439.)
 8 "[F]ederal common law governs the internal operation of federal savings and loan
 9 associations." (Ibid.) Only the OTS "may regulate or supervise the internal affairs of the
 10 defendant associations precluding any state interference." (Id. at 440; internal citation
 11 omitted.)

12 Unlike national banks, federal savings associations are "completely federal in
 13 nature," and "Congress made plenary, preemptive delegation to the Board to organize,
 14 incorporate, supervise and regulate, leaving no field for state supervision." (Elwert v.
 15 Pacific First Federal Sav. & Loan Ass'n of Tacoma, Washington (D.Or. 1956) 138 F.
 16 Supp. 395, 400.) In light of the "complete federalization" of federal savings associations,
 17 they are "immune from any type of control or regulation by state authority." (Ibid.)
 18 "[F]ederal law preempts the field . . . , so that any California law in the area is inapplicable
 19 to federal savings and loan associations operating within California." Meyers v. Beverly
 20 Hills Federal Savings & Loan Ass'n (9th Cir. 1974) 499 F.2d 1145, 1147. Further, state
 21 causes of action regarding the lending practices of federal savings associations "constitute
 22 de facto regulation because they can directly affect the conduct of bank operations."
 23 FSLIC, supra, 716 F. Supp. at 1317.

24 Plaintiffs' claims are "a subject of which [the OTS] under appellate supervision of
 25 the federal courts, has exclusive and sole jurisdiction. Our state courts have no power to
 26 interfere in the internal affairs of a federal savings and loan association. Such associations
 27 owe their existence to and are fully controlled by an agency of the executive branch of the
 28 United States . . ." People v. Metrim Corp. (1960) 187 Cal.App.2d 289, 292-293. "[S]ince

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1 the passage of the HOLA in 1933, OTS regulations have governed the 'powers and
 2 operations of every federal savings and loan association from its cradle to its corporate
 3 grave'." Bank of America v. City & County of San Francisco (9th Cir. 2002) 309 F.3d 551,
 4 558 quoting Fid. Fed. Sav. & Loan Ass'n v. de la Cuesta (1982) 458 U.S. 141, 145.
 5 Further, "regulation of federal savings associations by the OTS has been so 'pervasive as
 6 to leave no room for state regulatory control'." Id., quoting Conference of Fed. Sav. &
 7 Loan Ass'ns v. Stein (9th Cir. 1979) 604 F.2d 1256, 1260, aff'd, (1980) 445 U.S. 921.

8 The Office of Thrift Supervision ("OTS") has "plenary and exclusive authority . . .
 9 to regulate all aspects of the operations of Federal savings associations . . . This exercise of
 10 the Office's authority is preemptive of any state law purporting to address the subject of
 11 the operations of a Federal savings association." 12 CFR § 545.2. Moreover, the OTS
 12 "occupies the entire field of lending regulation for federal savings associations." 12 CFR §
 13 560.2(a); see also 12 USC § 1701j-3; 12 CFR § 560.2(b); 12 CFR § 591.1-591.3.
 14 Significantly, "State law" includes not only state statutes and regulations but also any
 15 ruling, order, or judicial decision. 12 CFR § 560.2(a).

16 State court actions against federal savings institutions are therefore completely
 17 preempted and properly removed to federal district court. See Meyers, 499 F.2d at 1146.
 18 Where, as here, the OTS' "rules and regulations augmented by federal common law ha[ve]
 19 preempted the field, [and] that, as a result, plaintiffs' cause of action does involve
 20 questions of controlling and overriding federal law, [] defendants are, therefore, entitled to
 21 remove to the federal court." Rettig v. Arlington Heights Fed. Sav. & Loan Ass'n, supra,
 22 405 F. Supp. at 823) (HOLA and regulation issued pursuant thereto exclusively control
 23 action against federal savings institutions involving alleged diversion of insurance
 24 commissions and fees).

25 8. In addition, Plaintiffs' claims involve alleged violation of the Fair Debt
 26 Collection Practices Act. 15 United States Code section 1692k(d) allows an action to be
 27 brought in any United States District Court.
 28

1 Based upon the foregoing, the instant action presents a substantial federal question
2 and is removable pursuant to 28 U.S.C. sections 1331 and 1441(b).

3 9. Venue properly lies in the United States District Court for the Central
4 District of California under 28 United States Code section 1441(a), because this District
5 embraces the jurisdiction where this action is pending.

6 10. By filing this Notice of Removal, First Federal does not waive any defenses
7 that may be available to it.

8 WHEREFORE, First Federal respectfully gives this Notice of Removal of the
9 action now pending in the Superior Court of the State of California for the County of San
10 Diego. First Federal respectfully requests that this Court accept jurisdiction of this action
11 and, henceforth, that this action be placed on the docket of this Court for further
12 proceedings, as if this action had initially been instituted with this Court.

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14 EPPORT, RICHMAN & ROBBINS, LLP

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16 By: 

17 NAMI R. KANG

18 Attorneys for Defendant
19 FIRST FEDERAL BANK OF CALIFORNIA
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Received by Mynor in
SUM-100 Mail Room**SUMMONS**
(CITACION JUDICIAL)**NOTICE TO DEFENDANT:****(AVISO AL DEMANDADO):**

WORLD WIDE CREDIT CORPORATION, a corporation; FIRST
FEDERAL BANK OF CALIFORNIA, a National Bank;
SAM SMARGON, an individual; RON FEINBERG, an individual; and

Does 1 through 20 inclusive

YOU ARE BEING SUED BY PLAINTIFF:**(LO ESTÁ DEMANDANDO EL DEMANDANTE):**

DANIEL MONTANO, an individual, and ANNIE MONTANO, an
individual,

FOR COURT USE ONLY
(SOLO PARA USO DE LA CORTE)

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.courtinfo.ca.gov/selfhelp/espanol/), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.courtinfo.ca.gov/selfhelp/espanol/) o poniéndose en contacto con la corte o el colegio de abogados locales.

The name and address of the court is:

(El nombre y dirección de la corte es):

Superior Court of California, County of San Diego-Central

330 West Broadway

San Diego, California 92101

The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is:

(El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es):

Law Offices of Eric F. Fagan, 2300 Boswell Rd. Suite 211, Chula Vista, CA 91914 Phone: 619-656-6656;

Fax: 775-898-5471 Octavio Cardona-Loya II, SBN 255309

CASE NUMBER:
(Número del Caso):

37-2008-00084613-CU-FR-CTL

DATE:

(Fecha)

MAY 28 2008

Clerk, by _____

(Secretario)

B. Orihuela

, Deputy

(Adjunto)

(For proof of service of this summons, use Proof of Service of Summons (form POS-010).)

(Para prueba de entrega de esta citación use el formulario Proof of Service of Summons, (POS-010)).

NOTICE TO THE PERSON SERVED: You are served

1. ☐ as an individual defendant.

2. ☐ as the person sued under the fictitious name of (specify):

3. ☒ on behalf of (specify):

under: ☐ CCP 416.10 (corporation)

☐ CCP 416.20 (defunct corporation)

☐ CCP 416.40 (association or partnership)

☒ other (specify):

4. ☐ by personal delivery on (date):

First Federal Bank of California,
A National Bank

☐ CCP 416.60 (minor)

☐ CCP 416.70 (conservatee)

☐ CCP 416.90 (authorized person)

Unknown Entity

Page 1 of 1

Octavio Cardona-Loya II, SBN 255309
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 2300 Boswell Rd. Suite 211
 Chula Vista, CA 91914
 Octavio@efaganlaw.com
 Phone: 619-656-6656; Fax: 775-898-5471
 Attorney for Plaintiffs DANIEL and ANNIE MONTANO

**SUPERIOR COURT OF CALIFORNIA
 SAN DIEGO COUNTY, CENTRAL DIVISION**

DANIEL MONTANO, an individual, and) Civil Case No.: 37-2008-00084613-CU-FR-CTL
ANNIE MONTANO, an individual,)
) COMPLAINT FOR DAMAGES:
Plaintiffs,) 1) Breach of Fiduciary Duty;
) 2) Constructive Fraud
v.) 3) Fraud
) 4) Breach of Covenant of Good Faith
WORLD WIDE CREDIT CORPORATION, a) and Fair Dealing
corporation; FIRST FEDERAL BANK OF) 5) Unfair and Deceptive Acts and
CALIFORNIA, a National Bank;) Practices
SAM SMARGON, an individual; RON)
FEINBERG, an individual; and DOES 1)
through 20 inclusive,)
)
Defendants.)
)
)

I. INTRODUCTION

1. "Home ownership is the foundation of the American Dream. Dangerous mortgages have put millions of families in jeopardy of losing their homes." **CNN Money**, September 26, 2007.

1 2. "Finding ways to avoid preventable foreclosures is a legitimate and important
2 concern of public policy. High rates of delinquency and foreclosure can have substantial
3 spillover effects on the housing market, the financial markets and the broader economy.
4 Therefore, doing what we can to avoid preventable foreclosures is not just in the interest of
5 the lenders and borrowers. It's in everybody's best interest. " **Ben Bernanke**, Federal
6 Reserve Chairman, May 9, 2008.

7 3. In recent years, mortgages with hidden interest rates and explosive payments
8 have meant quick profits for brokers and lenders. Many families find their payments
9 increasing substantially which puts them at severe risk of losing their homes. Because home
10 values have slumped, most are unable to refinance. Unless they have relatives to move in
11 with, these same families face difficulty renting; large numbers will end up living on the
12 streets or in their cars.

13 4. "Predatory loans are characterized by . . . unnecessary provisions that do not
14 benefit the borrower, . . . large prepayment penalties, and underwriting that ignores a
15 borrower's repayment ability.

16 5. "Predatory lenders look for people who . . . are not adept in financial matters and
17 lack the financial sophistication to scrutinize loans." **James H. Carr**, Senior Vice President,
18 Fannie Mae Foundation, *Predatory Lending: An Overview 2001*.

19 6. "Most of these homeowners could avoid foreclosure if present loan holders
20 would modify the existing loans by lowering the interest rate and making it fixed,
21 capitalizing the arrearages, and forgiving a portion of the loan. The result would benefit
22 lenders, homeowners, and their communities." **CNN Money**, id.

23 7. On behalf of President Bush, Secretary Paulson has encouraged lenders to
24 voluntarily freeze interest rates on adjustable-rate mortgages. Mark Zandi, chief economist
25 for Moody's commented, "There is no stick in the plan. There is a significant number of
26 investors who would rather see homeowners default and go into foreclosure." **San Diego**
27 **Union Tribune**, December 24, 2007.

28 8. By and large, loan holders pay only lip service to the Bush-Paulson voluntary

1 plan. While most of them offer loan modification assistance, the terms and conditions they
 2 would impose on homeowners is of little or no help. The majority of loan holders rush to
 3 foreclosure, often incurring immediate losses of hundreds of thousands of dollars. "Fewer
 4 than 1% of homeowners have experienced any help from the Bush-Paulson plan." **San**
 5 **Diego Union Tribune**, id.

6 9. Plaintiffs DANIEL and ANNIE Montano have been ensnared in a predatory
 7 loan of the kind mentioned above. The impending foreclosure was avoidable, yet defendants
 8 denied him the assistance envisioned by Mr. Bernanke.

10 II. VENUE

11 10. Venue in this District is proper in that the Plaintiffs reside here, Defendants
 12 transact business here, and the conduct complained of occurred here.

14 III. PARTIES

15 11. Plaintiffs are, and at all times relevant, were individuals residing at 858 Banock
 16 Street, Spring Valley, CA 91977 (the "Plaintiff's Home").

17 12. Defendant **WORLD WIDE CREDIT CORPORATION** is and at all times
 18 relevant was a corporation doing business in the County of San Diego, State of California,
 19 and operating from an address at 9089 Clairmont Mesa Blvd. #206, San Diego, CA 92123.

20 13. Defendant **FIRST FEDERAL BANK OF CALIFORNIA** is and at all times
 21 relevant was a national bank doing business in the County of San Diego, State of California,
 22 and operating from an address at PO BOX 80025 City of Industry, CA 91716-8025.

23 14. Defendant **RON FEINBERG** is and at all times was the real estate broker of
 24 record for World Wide and responsible for the acts of World Wide's employees, including
 25 Sam Smargon.

26 15. Defendant **SAM SMARGON** is and at all times was an employee of World
 27 Wide and held a California real estate license.

28 16. The true names and capacities, whether individual, corporate (including officers

1 and directors thereof), associate or otherwise of Defendants sued herein as DOES 1 through
2 20, inclusive, are unknown to Plaintiffs, who therefore sue these Defendants by such
3 fictitious names. Plaintiffs are informed and believe, and allege that each Defendant
4 designated as a DOE is involved in or is in some manner responsible as a principal,
5 beneficiary, agent, co-conspirator, joint venturer, alter ego, third party beneficiary, or
6 otherwise, for the agreements, transactions, events and/or acts hereinafter described, and
7 thereby proximately caused injuries and damages to Plaintiffs. Plaintiffs request that when
8 the true names and capacities of these DOE Defendants are ascertained, they may be
9 inserted in all subsequent proceedings, and that this action may proceed against them under
10 their true names.

11 IV. FACTUAL ALLEGATIONS

12 *Obtaining the Loan*

13 17. Plaintiff DANIEL Montano is a material repair technician by trade. Plaintiff
14 ANNIE Montano is a preschool teacher. Plaintiffs live with their two young children, ages
15 one and four. Neither Plaintiff is versed in other than basic financial matters.

16 18. Before Plaintiffs' encounter with WORLD WIDE, neither Plaintiff had ever
17 been obligated on a home loan with variable interest rate terms.

18 19. On or about July 2, 2005, Plaintiffs contacted World Wide and spoke with
19 SMARGON.

20 20. SMARGON urged Plaintiffs to accept the terms of what proved to be a variable
21 interest rate loan.

22 21. SMARGON falsely represented to Plaintiffs that Plaintiffs would be able to
23 refinance after five years to pay the Loan off.

24 22. Because of the decline in home prices and the existence of a prepayment
25 penalty, Plaintiffs were unable to refinance the Loan once the payment recast to full
26 amortization.

27 23. SMARGON failed to disclose to the Plaintiffs the fact that the interest rate on
28 Plaintiffs' loan was not fixed for five years.

1 24. The interest rate on Plaintiffs' loan increased within two months.

2 25. SMARGON failed to disclose to the Plaintiffs the fact that each month the
3 principal balance on Plaintiffs' loan would increase.

4 26. Plaintiffs were unaware that their loan balance was increasing until after they
5 began receiving statements from FIRST FEDERAL.

6 27. SMARGON failed to disclose that when the loan balance reached 110% of the
7 original amount that the monthly payment would increase to one that fully amortized the
8 loan.

9 28. Plaintiffs became aware of the 100% feature of their loan when the monthly
10 payment increased significantly.

11 29. Plaintiffs allege on information and belief that SMARGON falsified Plaintiffs'
12 income for purposes of qualifying Plaintiffs for the loan.

13 30. SMARGON did not verify Plaintiffs' income.

14 31. SMARGON did not make a determination whether Plaintiffs would be able to
15 make the payments as specified in the loan.

16 32. Plaintiffs' net income would not have sufficed to cover amortizing loan
17 payments at the highest rate of interest.

18 33. At the loan closing, SMARGON and an assistant presented numerous
19 documents to Plaintiffs, many for their signature.

20 34. SMARGON did not explain the documents or afford Plaintiffs a real chance to
21 read over the documents.

22 ***The Increases in Plaintiff's Payment and Interest Rate***

23 35. On or about August 23, 2007 FIRST FEDERAL notified Plaintiffs that their
24 loan payment would increase from \$1,015.78 to \$1,065.78 on October 1, 2007.

25 36. On or about November 1, 2007, FIRST FEDERAL notified Plaintiffs that their
26 loan would further increase to a fully amortized payment of \$3,057.05 on December 1, 2007.

27 37. On or about November 16, 2007, after making the first fully amortized payment
28 on the loan, Plaintiffs had depleted their liquid assets and were unable to continue to make

1 payments on the Loan.

2 *Plaintiff's Efforts to Obtain a Loan Modification*

3 38. Plaintiffs subsequently attempted to refinance the Loan through FIRST
4 FEDERAL on several occasions.

5 39. Erik Kaplan, an employee of FIRST FEDERAL, told Plaintiffs the "value of
6 the home was not enough to cover both loans," or words to that effect.

7 40. FIRST FEDERAL had represented that it would help homeowners having
8 financial difficulties by modifying loans.

9 41. To this end, FIRST FEDERAL established and staffed a Loan Modification
10 department.

11 42. On or about December 30, 2007, a FIRST FEDERAL employee Jerry Xech
12 contacted Plaintiffs.

13 43. Mr. Xech asked Plaintiffs to complete a modification package and return it to
14 FIRST FEDERAL; he stated that FIRST FEDERAL would help to work out a modification
15 of the Loan that would be affordable to Plaintiffs.

16 44. On or about January 2, 2008, Plaintiffs received a "Financial Hardship"
17 package to return to FIRST FEDERAL.

18 45. Accordingly, Plaintiffs submitted to FIRST FEDERAL the documentation and
19 explanation required by FIRST FEDERAL on or about January 25, 2008.

20 46. On or about February 5, 2008, FIRST FEDERAL employee Candace declined
21 Plaintiffs' application for a modification of the loan, stating that Plaintiffs had too much
22 debt.

23 47. On or about April 18, 2008, Plaintiffs' attorney made a written request of
24 FIRST FEDERAL for a modification of the Loan and submitted appropriate documentation

25 48. On or about April 24, 2008 a Legal Assistant Imelda in the office of Plaintiffs'
26 attorney checked with FIRST FEDERAL to ascertain the status of the request for
27 modification; FIRST FEDERAL had no update.

28 49. On or about April 25, 2008 FIRST FEDERAL caused a Notice of Default to be

1 recorded, thus initiating a Trustee's sale of Plaintiffs' home.

2 50. On or about May 1, 2008, Imelda spoke with an employee of FIRST
3 FEDERAL, Tony, who said that Plaintiffs' monthly credit card debt would have to be
4 reduced to no more than \$100 a month in payments before FIRST FEDERAL could Plaintiff
5 would qualify for a loan modification.

6 51. To that end, Plaintiffs arranged to declare a Chapter 7 bankruptcy which would
7 reduce their monthly credit card payments to zero. Imelda conveyed this information to
8 FIRST FEDERAL and resubmitted financial information adjusted accordingly.

9 52. On May 6, 2008 FIRST FEDERAL wrote to Plaintiffs stating, "Dear DANIEL
10 Banock [sic], First Federal Bank of California is unable to offer a modification that will
11 effectively reduce your monthly payment to an affordable amount."

12 53. On or about May 16, 2008, Plaintiffs spoke with FIRST FEDERAL employee
13 Tony, who stated that FIRST FEDERAL would be willing to modify the loan if Plaintiffs
14 could "come up with some money."

15 54. Tony asked how much money DANIEL could come up with in order for First
16 Federal to modify the Loan.

17 55. When DANIEL stated that he had no such money, Tony refused to proceed
18 with Plaintiffs' modification request; he stated that he would close the modification file and
19 send the matter to the foreclosure department.

20 56. On or about May 17, 2008, Imelda spoke to Kit, a FIRST FEDERAL
21 employee, who stated that Larry Beard, an attorney, would contact Plaintiffs' attorney the
22 following day at 3:00 PM.

23 57. Larry Beard never called Plaintiffs' attorney.

24 58. Plaintiff DANIEL Montano is a Type I diabetic; he must check his blood sugar
25 and take insulin shots four times a day. The stress that he has suffered has substantially
26 increased his sugar levels as a result of Defendants' actions described above.

27 59. Plaintiff DANIEL cannot control his sugar level as well as before because of
28 stress and lack of sleep related to Defendants' actions.

1 60. The stress he has undergone has affected his work, behavior, and relation with
2 his family.

3 61. As a result of the acts of the defendants described above, Plaintiffs both suffer
4 from severe depression and lack of sleep.

5
6 **V. FIRST CAUSE OF ACTION**

7 **(Breach of Fiduciary Duty Against all Defendants)**

8 62. Plaintiffs repeat, reallege, and incorporate by reference all the foregoing
9 paragraphs.

10 63. Because of the complexity of the loan transaction, and Plaintiffs' lack of
11 sophistication in financial matters, the Defendants owed to Plaintiffs a fiduciary duty to
12 make the fullest disclosure of all material facts that might affect Plaintiffs' interest in
13 entering into the loan transaction described above.

14 64. The Defendants breached their fiduciary duties by the misrepresentations and
15 failures to disclose as described above.

16 65. The Defendants so acted in order to gain a commission to themselves, which in
17 fact occurred.

18 66. Defendants' breaches of their fiduciary duty have damaged Plaintiffs in an
19 amount to be determined at time of trial.

20
21 **VI. SECOND CAUSE OF ACTION**

22 **(Constructive Fraud Against all Defendants)**

23 67. Plaintiffs repeat, reallege, and incorporate by reference all the foregoing
24 paragraphs.

25 68. Defendants breached their fiduciary duty to Plaintiffs as described above.

26 69. Plaintiffs relied on Defendants to make full and accurate disclosure of all the
27 facts of the terms of the Loan.

28 70. As a result of Defendants' breaches, Plaintiffs have been damaged in an amount

1 to be determined at trial.

2
3 **VII. THIRD CAUSE OF ACTION**

4 **(Fraud Against all Defendants)**

5 71. Plaintiffs repeat, reallege, and incorporate by reference all the foregoing
6 paragraphs.

7 72. The Defendants made misrepresentations and failures to disclose as described
8 above with the intent to induce Plaintiffs to obligate themselves on the Loan in reliance on
9 the integrity of the Defendants.

10 73. Plaintiffs were ignorant of the facts which Defendants misrepresented and
11 failed to disclose.

12 74. Plaintiffs would not have accepted the Loan, as they did, had they known the
13 true facts about its terms.

14 75. As a proximate result of Defendants' fraud, Plaintiffs have suffered damage in
15 an amount to be determined at trial.

16 76. The acts of the defendants constituted despicable conduct that subjected
17 Plaintiffs to severe emotional distress and hardship in a conscious disregard of Plaintiffs'
18 rights, so as to justify an award of exemplary damages.

19
20 **VIII. FOURTH CAUSE OF ACTION**

21 **(Breach of Covenant of Good Faith and Fair Dealing Against FIRST FEDERAL AND**
22 **Does 1 through 20)**

23 77. By accepting the Defendants' offer to modify Plaintiffs' Loan, Defendants and
24 Plaintiffs impliedly covenanted to act in good faith and to deal fairly with each other.

25 78. The Defendants breached this covenant by the acts stated above.

26 79. Plaintiffs have suffered damage as a result of Defendants' breach in an amount
27 to be determined at time of trial.

28 80. Plaintiff is entitled to damages as a result of Defendants' wrongful conduct as

1 alleged above.

2
3 **IX. FIFTH CAUSE OF ACTION**

4 **(Unfair and Deceptive Acts and Practices Against all Defendants)**

5 81. Plaintiffs repeat, reallege, and incorporate by reference all the foregoing
6 paragraphs.

7 82. The acts above constitute unfair and deceptive acts as delineated by CA
8 Business and Professions Code §17200 et seq.

9 83. In the event that Defendants conduct a trustee's sale of Plaintiff's property, it
10 will be because of the acts described above; Plaintiff will seek cancellation of the
11 foreclosure sale and restitution of his home.

12
13 **X. REQUEST FOR RELIEF**

14 Plaintiffs respectfully request that judgment be entered against all defendants and each
15 of them for the following:

- 16 1. For exemplary and punitive damages;
17 2. For actual damages; and
18 3. For costs of suit; and
19 4. For such other and further relief as the Court may deem just and proper.

20
21 Dated: *May 27, 2008*

22
23 

24 Octavio Cardona-Loya II
25 Attorney for Plaintiffs
26
27
28

FILED
CIVIL BUSINESS OFFICE 18
CENTRAL DIVISION

2008 JUN 13 P 12:55

CLERK - SUPERIOR COURT
SAN DIEGO COUNTY, CA

Octavio Cardona-Loya II, SBN 255309
Law Offices of Eric F. Fagan
2300 Boswell Rd. Suite 211
Chula Vista, CA 91914
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Phone: 619-656-6656; Fax: 775-898-5471
Attorney for Plaintiffs DANIEL and ANNIE MONTANO

**SUPERIOR COURT OF CALIFORNIA
SAN DIEGO COUNTY, CENTRAL DIVISION**

DANIEL MONTANO, an individual, and) Civil Case No.: 37-2008-00084613-CU-
ANNIE MONTANO, an individual,) FR-CTL
)
Plaintiffs,) First Amended Complaint For
) Damages:
v.) 1) Violation Of The Rosenthal Act,
) 2) Breach Of Fiduciary Duty and
WORLD WIDE CREDIT CORPORATION, a) Conspiracy to Breach Fiduciary
corporation; FIRST FEDERAL BANK OF) Duties,
CALIFORNIA, a National Bank;) 3) Fraud and Conspiracy to Defraud,
SAM SMARGON, an individual; RON) 4) Constructive Fraud,
FEINBERG, an individual; and DOES 1) 5) Breach of Covenant of Good Faith
through 20 inclusive,) and Fair Dealing,
) 6) Unfair and Deceptive Acts and
Defendants.) Practices, and
) 7) Negligent Supervision.
)

I. INTRODUCTION

1. This is an action for damages brought by an individual consumer against Defendants for violations of the California Rosenthal Act, Civil Code §1788 *et seq.* The Rosenthal Act was enacted to “prohibit debt collectors from engaging in unfair or deceptive

1 acts or practices in the collection of consumer debts and to require debtors to act fairly in
2 entering into and honoring such debts..." (Civ. Code §1788.1.)

3 2. "Home ownership is the foundation of the American Dream. Dangerous
4 mortgages have put millions of families in jeopardy of losing their homes." **CNN Money**,
5 September 26, 2007.

6 3. "Finding ways to avoid preventable foreclosures is a legitimate and important
7 concern of public policy. High rates of delinquency and foreclosure can have substantial
8 spillover effects on the housing market, the financial markets and the broader economy.
9 Therefore, doing what we can to avoid preventable foreclosures is not just in the interest of
10 the lenders and borrowers. It's in everybody's best interest. " **Ben Bernanke**, Federal
11 Reserve Chairman, May 9, 2008.

12 4. In recent years, mortgages with hidden interest rates and explosive payments
13 have meant quick profits for brokers and lenders. Many families find their payments
14 increasing substantially which puts them at severe risk of losing their homes. Because home
15 values have slumped, most are unable to refinance. Unless they have relatives to move in
16 with, these same families face difficulty renting; large numbers will end up living on the
17 streets or in their cars.

18 5. "Predatory loans are characterized by . . . unnecessary provisions that do not
19 benefit the borrower, . . . large prepayment penalties, and underwriting that ignores a
20 borrower's repayment ability.

21 6. "Predatory lenders look for people who . . . are not adept in financial matters and
22 lack the financial sophistication to scrutinize loans." **James H. Carr**, Senior Vice President,
23 Fannie Mae Foundation, *Predatory Lending: An Overview 2001*.

24 7. "Most of these homeowners could avoid foreclosure if present loan holders
25 would modify the existing loans by lowering the interest rate and making it fixed,
26 capitalizing the arrearages, and forgiving a portion of the loan. The result would benefit
27 lenders, homeowners, and their communities." **CNN Money**, id.
28

1 8. On behalf of President Bush, Secretary Paulson has encouraged lenders to
2 voluntarily freeze interest rates on adjustable-rate mortgages. Mark Zandi, chief economist
3 for Moody's commented, "There is no stick in the plan. There is a significant number of
4 investors who would rather see homeowners default and go into foreclosure." **San Diego**
5 **Union Tribune**, December 24, 2007.

6 9. By and large, loan holders pay only lip service to the Bush-Paulson voluntary
7 plan. While most of them offer loan modification assistance, the terms and conditions they
8 would impose on homeowners is of little or no help. The majority of loan holders rush to
9 foreclosure, often incurring immediate losses of hundreds of thousands of dollars. "Fewer
10 than 1% of homeowners have experienced any help from the Bush-Paulson plan." **San**
11 **Diego Union Tribune**, id.

12 10. Plaintiffs DANIEL and ANNIE Montano have been ensnared in a predatory
13 loan of the kind mentioned above. The impending foreclosure was avoidable, yet defendants
14 denied him the assistance envisioned by Mr. Bernanke.

16 II. VENUE

17 11. Venue in this District is proper in that the Plaintiffs reside here, Defendants
18 transact business here, and the conduct complained of occurred here.

20 III. PARTIES

21 12. Plaintiffs are, and at all times relevant, were individuals residing at 858 Banock
22 Street, Spring Valley, CA 91977 (the "Plaintiff's Home").

23 13. Defendant **WORLD WIDE CREDIT CORPORATION** is and at all times
24 relevant was a corporation doing business in the County of San Diego, State of California,
25 and operating from an address at 9089 Clairmont Mesa Blvd. #206, San Diego, CA 92123.

26 14. Defendant **FIRST FEDERAL BANK OF CALIFORNIA** is and at all times
27 relevant was a national bank doing business of collecting debts in the County of San Diego,
28 State of California, and operating from an address at PO BOX 80025 City of Industry, CA

1 91716-8025.

2 15. Defendant **RON FEINBERG** is and at all times was the real estate broker of
3 record for World Wide and responsible for the acts of World Wide's employees, including,
4 but not limited to, Sam Smargon.

5 16. Defendant **SAM SMARGON** is and at all times was an employee of World
6 Wide and held a California real estate license.

7 17. The true names and capacities, whether individual, corporate (including officers
8 and directors thereof), associate or otherwise of Defendants sued herein as DOES 1 through
9 20, inclusive, are unknown to Plaintiffs, who therefore sue these Defendants by such
10 fictitious names. Plaintiffs are informed and believe, and allege that each Defendant
11 designated as a DOE is involved in or is in some manner responsible as a principal,
12 beneficiary, agent, dual agent, co-conspirator, joint venturer, alter ego, third party
13 beneficiary, or otherwise, for the agreements, transactions, events and/or acts hereinafter
14 described, and thereby proximately caused injuries and damages to Plaintiffs. Plaintiffs
15 request that when the true names and capacities of these DOE Defendants are ascertained,
16 they may be inserted in all subsequent proceedings, and that this action may proceed against
17 them under their true names.

18 18. Plaintiffs are "debtors" as defined by the Rosenthal Act, California Civil Code
19 1788.2(h).

20 19. The purported debt which Defendants attempted to collect from Plaintiffs was a
21 "consumer debt" as defined by the Rosenthal Act, California Civil Code §1788.2(f).

22 23 **IV. FACTUAL ALLEGATIONS**

24 *Obtaining the Loan*

25 20. Plaintiff DANIEL Montano is a material repair technician by trade. Plaintiff
26 ANNIE Montano is a preschool teacher. Plaintiffs live with their two young children, ages
27 one and four. Neither Plaintiff is versed in other than basic financial matters.

28 21. Before Plaintiffs' encounter with WORLD WIDE, neither Plaintiff had ever

1 been obligated on a home loan with variable interest rate terms.

2 22. On or about July 2, 2005, Plaintiffs contacted World Wide and spoke with
3 SMARGON.

4 23. SMARGON urged Plaintiffs to accept the terms of what proved to be a variable
5 interest rate loan.

6 24. SMARGON failed to disclose to the Plaintiffs the fact that the interest rate on
7 Plaintiffs' loan was not fixed for five years.

8 25. The interest rate on Plaintiffs' loan increased within two months.

9 26. The provisions regarding interest rate, late charges and balloon payment were
10 highly unfavorable to the borrower and yet the broker made no attempt to draw Plaintiffs'
11 attention to these matters.

12 27. SMARGON failed to disclose to the Plaintiffs the fact that each month the
13 principal balance on Plaintiffs' loan would increase.

14 28. Plaintiffs were unaware that their loan balance was increasing until after they
15 began receiving statements from FIRST FEDERAL.

16 29. SMARGON failed to disclose that when the loan balance reached 110% of the
17 original amount that the monthly payment would increase to one that fully amortized the
18 loan.

19 30. Plaintiffs became aware of the 110% aspect of their loan when the monthly
20 payment increased significantly.

21 31. Plaintiffs allege on information and belief that SMARGON falsified Plaintiffs'
22 income for purposes of qualifying Plaintiffs for the loan.

23 32. SMARGON did not verify Plaintiffs' income.

24 33. SMARGON did not make a determination whether Plaintiffs would be able to
25 make the payments as specified in the loan.

26 34. Plaintiffs' net income would not have sufficed to cover amortizing loan
27 payments at the highest rate of interest.

28 35. At the loan closing, SMARGON and an assistant presented numerous
documents to Plaintiffs, many for their signature.

1 36. SMARGON did not explain the documents or afford Plaintiffs a real chance to
2 read over the documents.

3 37. FEINBERG, as SMARGON's supervisor and broker of record, knew or should
4 have know of SMARGON's misrepresentations and failures to disclose.
5

6 ***The Increases in Plaintiffs' Payment and Interest Rate***

7 38. On or about August 23, 2007 FIRST FEDERAL notified Plaintiffs that their
8 loan payment would increase from \$1,015.78 to \$1,065.78 on October 1, 2007.

9 39. On or about November 1, 2007, FIRST FEDERAL notified Plaintiffs that their
10 loan would further increase to a fully amortized payment of \$3,057.05 on December 1, 2007.

11 40. On or about November 16, 2007, after making the first fully amortized payment
12 on the loan, Plaintiffs had depleted their liquid assets and were unable to continue to make
13 payments on the Loan.
14

15 ***Plaintiffs' Efforts to Obtain a Loan Modification***

16 41. Plaintiffs subsequently attempted to refinance the Loan through FIRST
17 FEDERAL on several occasions.

18 42. Erik Kaplan, an employee of FIRST FEDERAL, told Plaintiffs the "value of
19 the home was not enough to cover both loans," or words to that effect.

20 43. FIRST FEDERAL had represented that it would help homeowners having
21 financial difficulties by modifying loans.

22 44. To this end, FIRST FEDERAL established and staffed a Loan Modification
23 department.

24 45. On or about December 30, 2007, a FIRST FEDERAL employee Jerry Xech
25 contacted Plaintiffs.

26 46. Mr. Xech asked Plaintiffs to complete a modification package and return it to
27 FIRST FEDERAL; he stated that FIRST FEDERAL would help to work out a modification
28 of the Loan that would be affordable to Plaintiffs.

1 47. On or about January 2, 2008, Plaintiffs received a "Financial Hardship"
2 package to return to FIRST FEDERAL.

3 48. Accordingly, Plaintiffs submitted to FIRST FEDERAL the documentation and
4 explanation required by FIRST FEDERAL on or about January 25, 2008.

5 49. On or about February 5, 2008, FIRST FEDERAL employee Candace declined
6 Plaintiffs' application for a modification of the loan, stating that Plaintiffs had too much
7 debt.

8 50. On or about April 18, 2008, Plaintiffs' attorney made a written request of
9 FIRST FEDERAL for a modification of the Loan and submitted appropriate documentation

10 51. On or about April 24, 2008, Legal Assistant Imelda in the office of Plaintiffs'
11 attorney checked with FIRST FEDERAL to ascertain the status of the request for
12 modification; the employee of FIRST FEDERAL with whom she spoke had no update.

13 52. On or about April 25, 2008 FIRST FEDERAL caused a Notice of Default to be
14 recorded, thus initiating a Trustee's sale of Plaintiffs' home.

15 53. On or about May 1, 2008, Imelda spoke with an employee of FIRST
16 FEDERAL, Tony, who said that Plaintiffs' monthly credit card debt would have to be
17 reduced to no more than \$100 a month in payments before FIRST FEDERAL could
18 Plaintiff would qualify for a loan modification.

19 54. To that end, Plaintiffs arranged to declare a Chapter 7 bankruptcy which would
20 reduce their monthly credit card payments to zero. Imelda conveyed this information to
21 FIRST FEDERAL and resubmitted financial information adjusted accordingly.

22 55. On May 6, 2008 FIRST FEDERAL wrote directly to Plaintiffs stating, "Dear
23 DANIEL Banock [sic], First Federal Bank of California is unable to offer a modification
24 that will effectively reduce your monthly payment to an affordable amount."

25 56. At this time, FIRST FEDERAL knew an attorney was representing Plaintiffs.

26 57. On or about May 16, 2008, Plaintiffs spoke with FIRST FEDERAL employee
27 Tony, who stated that FIRST FEDERAL would be willing to modify the loan if Plaintiffs
28 could "come up with some money."

1 58. Tony asked how much money DANIEL could come up with in order for First
2 Federal to modify the Loan.

3 59. When DANIEL stated that he had no such money, Tony refused to proceed
4 with Plaintiffs' modification request; he stated that he would close the modification file and
5 send the matter to the foreclosure department.

6 60. On or about May 17, 2008, Imelda spoke to Kit, a FIRST FEDERAL
7 employee, who stated that Larry Beard, an attorney, would contact Plaintiffs' attorney the
8 following day at 3:00 PM.

9 61. Larry Beard never called Plaintiffs' attorney.

10 62. On June 2, 2008, FIRST FEDERAL again contacted Plaintiffs directly by letter,
11 even though FIRST FEDERAL knew Plaintiffs had retained legal counsel.

12 63. Plaintiff DANIEL-Montano is a Type I diabetic; he must check his blood sugar
13 and take insulin shots four times a day. The stress that he has suffered has substantially
14 increased his sugar levels as a result of Defendants' actions described above.

15 64. Plaintiff DANIEL cannot control his sugar level as well as before because of
16 stress and lack of sleep related to Defendants' actions.

17 65. The stress he has undergone has affected his work, behavior, and relationship
18 with his family.

19 66. As a result of the acts of the defendants described above, Plaintiffs both suffer
20 from severe depression and lack of sleep.

21 ///

22 ///

23 ///

24 ///

25 ///

26 ///

27 ///

28 ///

V. FIRST CAUSE OF ACTION

(Violation of the Rosenthal Act Against FIRST FEDERAL)

67. Plaintiffs repeat, reallege, and incorporate by reference all the foregoing paragraphs.

68. Defendant FIRST FEDERAL violated the Rosenthal Act. FIRST FEDERAL's violations include, but are not limited to, the following:

- (a) The Defendant violated 15 U.S.C. § 1692b(6) by communicating with a person other than the Plaintiff's attorney after the debt collector knew the Plaintiff was represented by an attorney.
- (b) The Defendant violated California Civil Code §1788.17 by engaging in conduct the natural consequence of which is to harass, oppress, and abuse persons in connection with the collection of the alleged debt a violation of 15 U.S.C. § 1692d;
- (c) The Defendant violated California Civil Code §1788.17 by using false, deceptive, or misleading representations or means in connection with the collection of a debt, a violation of 15 U.S.C. § 1692e;
- (d) The Defendant violated California Civil Code §1788.17 by using deceptive means to collect or attempt to collect a debt from the Plaintiffs, a violation of 15 U.S.C. § 1692e(10);
- (e) The Defendant violated California Civil Code §1788.17 by using unfair or unconscionable means to collect or attempt to collect a debt, a violation of 15 U.S.C. § 1692(f);
- (f) The Defendant violated California Civil Code §1788.17 by failing to send Plaintiffs a validation notice within five days of the initial communication, a violation of 15 U.S.C. § 1692g(a).
- (g) The Defendant violated California Civil Code §1812.700 by failing to include the notice required by this section.

////

VI. SECOND CAUSE OF ACTION

**(Breach of Fiduciary Duty and Conspiracy to Breach Fiduciary Duties
Against all Defendants)**

69. Plaintiffs repeat, reallege, and incorporate by reference all the foregoing paragraphs.

70. Because of the complexity of the loan transaction, and Plaintiffs' lack of sophistication in financial matters, the Defendants owed to Plaintiffs a fiduciary duty to make the fullest disclosure of all material facts that might affect Plaintiffs' interest in entering into the loan transaction described above.

71. The Defendants breached their fiduciary duties by the misrepresentations and failures to disclose as described above.

72. The Defendants so acted in order to gain a commission to themselves, which in fact occurred.

73. The DOE defendants knew or should have known of Defendants' breaches of duty.

74. Defendants conspired and agreed to commit the above mentioned breaches of fiduciary duties.

75. Defendants' breaches of their fiduciary duties have damaged Plaintiffs in an amount to be determined at time of trial.

VII. THIRD CAUSE OF ACTION

(Fraud and Conspiracy to Defraud Against all Defendants)

76. Plaintiffs repeat, reallege, and incorporate by reference all the foregoing paragraphs.

77. The Defendants made misrepresentations and failures to disclose as described above with the intent to induce Plaintiffs to obligate themselves on the Loan in reliance on the integrity of the Defendants.

////

1 78. Plaintiffs are unsophisticated customers whose reliance upon the
2 misrepresentations of Defendants were reasonable and consistent with the Congressional
3 intent and purpose of Civil Code Section 1572; enacted in 1872 and designed to assist and
4 protect consumers similarly situated as Plaintiffs in this action.

5 79. As unsophisticated customers, Plaintiffs could not have discovered the true
6 nature of the material facts on their own.

7 80. The accuracy of Defendants' representations is important in enabling
8 consumers such as Plaintiffs to compare market lenders in order to make informed decisions
9 regarding lending transactions such as the Loan.

10 81. Plaintiffs were ignorant of the facts which Defendants misrepresented and
11 failed to disclose.

12 82. Plaintiffs' reliance on Defendants' representations was a substantial factor in
13 causing their harm.

14 83. Had the terms of the Loan been accurately represented and disclosed by
15 Defendants, Plaintiffs would not have accepted the Loan nor be harmed.

16 84. Defendants conspired and agreed to commit the above mentioned fraud.

17 85. As a proximate result of Defendants' fraud, Plaintiffs have suffered damage in
18 an amount to be determined at trial.

19 86. The conduct of Defendants as mentioned above was fraudulent within the
20 meaning of California Civil Code Section 3294(c)(3), and by virtue thereof Plaintiffs are
21 entitled to an award of punitive damages in an amount sufficient to punish and make an
22 example of Defendants.

23 24 **VIII. FOURTH CAUSE OF ACTION**

25 **(Constructive Fraud Against all Defendants)**

26 87. Plaintiffs repeat, reallege, and incorporate by reference all the foregoing
27 paragraphs.

28 88. Defendants breached their fiduciary duty to Plaintiffs as described above.

1 89. Plaintiffs relied on Defendants to make full and accurate disclosure of all the
2 facts of the terms of the Loan.

3 90. As a result of Defendants' breaches, Plaintiffs have been damaged in an amount
4 to be determined at trial.

5
6 **IX. FIFTH CAUSE OF ACTION**

7 **(Breach of Covenant of Good Faith and Fair Dealing Against FIRST FEDERAL and**
8 **Does 1 through 20)**

9 91. By accepting the Defendants' offer to modify Plaintiffs' Loan, Defendants and
10 Plaintiffs impliedly covenanted to act in good faith and to deal fairly with each other.

11 92. The Defendants breached this covenant by the acts stated above.

12 93. Plaintiffs have suffered damage as a result of Defendants' breach in an amount
13 to be determined at time of trial.

14
15 **X.SIXTH CAUSE OF ACTION**

16 **(Unfair and Deceptive Acts and Practices Against all Defendants)**

17 94. Plaintiffs repeat, reallege, and incorporate by reference all the foregoing
18 paragraphs.

19 95. Defendants' violations and tortious conduct as described above are unlawful,
20 unfair or fraudulent business practices or acts under the Unfair Competition Law of Business
21 and Professions Code §17200, *et seq.*

22 96. In the event that Defendants conduct a trustee's sale of Plaintiffs' property, it
23 will be because of the acts described above; Plaintiffs will seek cancellation of the
24 foreclosure sale and restitution of their home, including lost monies, attorney fees and any
25 civil penalties and other relief, including injunctive, that the court deems appropriate.

26 ///

27 ///

28 ///

XI. SEVENTH CAUSE OF ACTION
(Negligent Supervision Against FEINBERG)

97. Plaintiffs repeat, reallege, and incorporate by reference all the foregoing paragraphs.

98. Defendant FEINBERG, as designated officer of WORLD WIDE, negligently failed to exercise reasonable supervision over the licensed activities conducted by WORLD WIDE, including but not limited to, the supervision and training of salespersons, brokers, and other individuals hired for the purpose of selling and/or brokering.


99. Plaintiffs have suffered damage as a result of FEINBERG's negligent supervision in an amount to be determined at time of trial.

XII. REQUEST FOR RELIEF

WHEREFORE, Plaintiffs respectfully request that judgment be entered against all Defendants and each of them for the following:

1. For exemplary and punitive damages;
 2. Actual damages;
 3. Statutory damages pursuant to California Civil Code §1788.30(a);
 4. Costs and reasonable attorney's fees pursuant to California Civil Code §1788.30(b) and §1788.30(c);
 5. Restitution of the property at 858 Banock Street, Spring Valley, CA 91977; and
- (e) For such other and further relief as the Court may deem just and proper.

Dated: 6/12/2008.



Octavio Cardona-Loya II
Attorney for Plaintiffs

PROOF OF SERVICE**STATE OF CALIFORNIA, COUNTY OF LOS ANGELES**

At the time of service, I was over 18 years of age and **not a party to this action**. I am employed in the County of Los Angeles, State of California. My business address is 1875 Century Park East, Suite 800, Los Angeles, California 90067-2512.

On July 2, 2008, I served true copies of the following document(s) described as **NOTICE OF REMOVAL OF ACTION UNDER 28 U.S.C. SECTION 1441(B) (FEDERAL QUESTION)** on the interested parties in this action as follows:

Octavio Cardona-Loya, II
Law Offices of Eric F. Fagan
2300 Boswell Road, Suite 211
Chula Vista, California 91914

Attorneys for Plaintiffs
DANIEL MONTANO and ANNIE
MONTANO

Gary Kincannon
Barry Gardner & Kincannon
5000 Birch Street, #420
Newport Beach, California 92660

Attorneys for Defendants
WORLDWIDE CREDIT CORPORATION
and RON FEINBERG

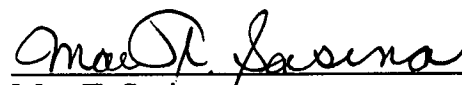
Matt Rifat
Manning and Marder
550 West C. Street, Suite 1900
San Diego, California 92101

Attorneys for Defendants
WORLDWIDE CREDIT CORPORATION
and RON FEINBERG

BY MAIL: I enclosed the document(s) in a sealed envelope or package addressed to the persons at the addresses listed in the Service List and placed the envelope for collection and mailing, following our ordinary business practices. I am readily familiar with Epport, Richman & Robbins, LLP's practice for collecting and processing correspondence for mailing. On the same day that the correspondence is placed for collection and mailing, it is deposited in the ordinary course of business with the United States Postal Service, in a sealed envelope with postage fully prepaid. I am aware that on motion of the party served, service is presumed invalid if the postal cancellation date or postage meter date is more than one day after the date of deposit for mailing as set forth in this Proof of Service.

I declare that I am employed in the office of a member of the bar of this Court, at whose direction this service was made. I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct.

Executed on July 2, 2008, at Los Angeles, California.


Mae T. Sasina

EPPORT, RICHMAN & ROBBINS, LLP
1875 CENTURY PARK EAST, SUITE 800
LOS ANGELES, CALIFORNIA 90067-2512
TELEPHONE (310) 785-0885 • FACSIMILE (310) 785-0787

**UNITED STATES
DISTRICT COURT**
SOUTHERN DISTRICT OF CALIFORNIA
SAN DIEGO DIVISION

152588 - TC

**July 02, 2008
16:07:45**

Civ Fil Non-Pris

USAO #: 08CV1183
Judge.: NAPOLEON A JONES, JR
Amount.: \$350.00 CK
Check#: BC14254

Total-> \$350.00

FROM: DANIEL & ANN MONTANO
VS
WORLD WIDE CREDIT CORP.

JS 44 (Rev. 12/07)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

I. (a) PLAINTIFFS

DANIEL MONTANO, an individual, and ANNIE MONTANO, an individual,

(b) County of Residence of First Listed Plaintiff San Diego
(EXCEPT IN U.S. PLAINTIFF CASES)

(c) Attorney's (Firm Name, Address, and Telephone Number)

Law Offices of Eric F. Fagan, 2300 Boswell Rd., Ste. 211, Chula Vista, California 91914 (619-656-6656)

DEFENDANTS

WORLD WIDE CREDIT CORPORATION, et al.: 03
(See Attachment for Additional Defendants)

County of Residence of First Listed Defendant U.S. San Diego
(IN U.S. PLAINTIFF CASES ONLY)

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED.

Attorneys (If Known)

'08 CV 1183 J RBB
Gary Kincannon, Barry, Gardner & Kincannon, 5000 Birch St., #420, Newport Beach, California 92660 (949-851-9111)

II. BASIS OF JURISDICTION (Place an "X" in One Box Only)

- ☐ 1 U.S. Government Plaintiff
- ☒ 3 Federal Question (U.S. Government Not a Party)
- ☐ 2 U.S. Government Defendant
- ☐ 4 Diversity (Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)

- | | | | | | |
|---|----------------------------|----------------------------|---|----------------------------|----------------------------|
| | PTF | DEF | | PTF | DEF |
| Citizen of This State | <input type="checkbox"/> 1 | <input type="checkbox"/> 1 | Incorporated or Principal Place of Business In This State | <input type="checkbox"/> 4 | <input type="checkbox"/> 4 |
| Citizen of Another State | <input type="checkbox"/> 2 | <input type="checkbox"/> 2 | Incorporated and Principal Place of Business In Another State | <input type="checkbox"/> 5 | <input type="checkbox"/> 5 |
| Citizen or Subject of a Foreign Country | <input type="checkbox"/> 3 | <input type="checkbox"/> 3 | Foreign Nation | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |

IV. NATURE OF SUIT (Place an "X" in One Box Only)

<input type="checkbox"/> 110 Insurance <input type="checkbox"/> 120 Marine <input type="checkbox"/> 130 Miller Act <input type="checkbox"/> 140 Negotiable Instrument <input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment <input type="checkbox"/> 151 Medicare Act (Excl. Veterans) <input type="checkbox"/> 152 Recovery of Defaulted Student Loans <input type="checkbox"/> 153 Recovery of Overpayment of Veteran's Benefits <input type="checkbox"/> 160 Stockholders' Suits <input type="checkbox"/> 190 Other Contract <input type="checkbox"/> 195 Contract Product Liability <input type="checkbox"/> 196 Franchise	PERSONAL INJURY <input type="checkbox"/> 310 Airplane <input type="checkbox"/> 315 Airplane Product Liability <input type="checkbox"/> 320 Assault, Libel & Slander <input type="checkbox"/> 330 Federal Employers' Liability <input type="checkbox"/> 340 Marine <input type="checkbox"/> 345 Marine Product Liability <input type="checkbox"/> 350 Motor Vehicle <input type="checkbox"/> 355 Motor Vehicle Product Liability <input type="checkbox"/> 360 Other Personal Injury	PERSONAL INJURY <input type="checkbox"/> 362 Personal Injury - Med. Malpractice <input type="checkbox"/> 365 Personal Injury - Product Liability <input type="checkbox"/> 368 Asbestos Personal Injury Product Liability PERSONAL PROPERTY <input type="checkbox"/> 370 Other Fraud <input type="checkbox"/> 371 Truth in Lending <input type="checkbox"/> 380 Other Personal <input type="checkbox"/> 385 Property Damage Product Liability	FORFEITURE/PENALTY <input type="checkbox"/> 610 Agriculture <input type="checkbox"/> 620 Other Food & Drug <input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881 <input type="checkbox"/> 630 Liquor Laws <input type="checkbox"/> 640 R.R. & Truck <input type="checkbox"/> 650 Airline Regs. <input type="checkbox"/> 660 Occupational Safety/Health <input type="checkbox"/> 690 Other	BANKRUPTCY <input type="checkbox"/> 422 Appeal 28 USC 158 <input type="checkbox"/> 423 Withdrawal 28 USC 157 PROPERTY RIGHTS <input type="checkbox"/> 820 Copyrights <input type="checkbox"/> 830 Patent <input type="checkbox"/> 840 Trademark	OTHER STATUTES <input type="checkbox"/> 400 State Reapportionment <input type="checkbox"/> 410 Antitrust <input type="checkbox"/> 430 Banks and Banking <input type="checkbox"/> 450 Commerce <input type="checkbox"/> 460 Deportation <input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations <input type="checkbox"/> 480 Consumer Credit <input type="checkbox"/> 490 Cable/Sat TV <input type="checkbox"/> 810 Selective Service <input type="checkbox"/> 850 Securities/Commodities/Exchange <input type="checkbox"/> 875 Customer Challenge 12 USC 3410 <input checked="" type="checkbox"/> 890 Other Statutory Actions <input type="checkbox"/> 891 Agricultural Acts <input type="checkbox"/> 892 Economic Stabilization Act <input type="checkbox"/> 893 Environmental Matters <input type="checkbox"/> 894 Energy Allocation Act <input type="checkbox"/> 895 Freedom of Information Act <input type="checkbox"/> 900 Appeal of Fee Determination Under Equal Access to Justice <input type="checkbox"/> 950 Constitutionality of State Statutes
REAL PROPERTY <input type="checkbox"/> 210 Land Condemnation <input type="checkbox"/> 220 Foreclosure <input type="checkbox"/> 230 Rent Lease & Ejectment <input type="checkbox"/> 240 Torts to Land <input type="checkbox"/> 245 Tort Product Liability <input type="checkbox"/> 290 All Other Real Property	CIVIL RIGHTS <input type="checkbox"/> 441 Voting <input type="checkbox"/> 442 Employment <input type="checkbox"/> 443 Housing/Accommodations <input type="checkbox"/> 444 Welfare <input type="checkbox"/> 445 Amer. w/Disabilities - Employment <input type="checkbox"/> 446 Amer. w/Disabilities - Other <input type="checkbox"/> 440 Other Civil Rights	PRISONER PETITIONS <input type="checkbox"/> 510 Motions to Vacate Sentence Habeas Corpus: <input type="checkbox"/> 530 General <input type="checkbox"/> 535 Death Penalty <input type="checkbox"/> 540 Mandamus & Other <input type="checkbox"/> 550 Civil Rights <input type="checkbox"/> 555 Prison Condition	LABOR <input type="checkbox"/> 710 Fair Labor Standards Act <input type="checkbox"/> 720 Labor/Mgmt. Relations <input type="checkbox"/> 730 Labor/Mgmt. Reporting & Disclosure Act <input type="checkbox"/> 740 Railway Labor Act <input type="checkbox"/> 790 Other Labor Litigation <input type="checkbox"/> 791 Empl. Ret. Inc. Security Act IMMIGRATION <input type="checkbox"/> 462 Naturalization Application <input type="checkbox"/> 463 Habeas Corpus - Alien Detainee <input type="checkbox"/> 465 Other Immigration Actions	SOCIAL SECURITY <input type="checkbox"/> 861 HIA (1395ff) <input type="checkbox"/> 862 Black Lung (923) <input type="checkbox"/> 863 DIWC/DIWW (405(g)) <input type="checkbox"/> 864 SSD Title XVI <input type="checkbox"/> 865 RSI (405(g)) FEDERAL TAX SUITS <input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant) <input type="checkbox"/> 871 IRS—Third Party 26 USC 7609	

V. ORIGIN

(Place an "X" in One Box Only)

- ☐ 1 Original Proceeding
- ☒ 2 Removed from State Court
- ☐ 3 Remanded from Appellate Court
- ☐ 4 Reinstated or Reopened
- ☐ 5 Transferred from another district (specify)
- ☐ 6 Multidistrict Litigation
- ☐ 7 Appeal to District Judge from Magistrate Judgment

VI. CAUSE OF ACTION

Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Fair Debt Collection Practices Act (15 U.S.C. Section 1692), Home Owners' Loan Act (12 U.S.C. Section 1461)

Brief description of cause:

Plaintiffs allege violation of the FDCPA and fraud with regard to their loan transaction.

VII. REQUESTED IN COMPLAINT:

☐ CHECK IF THIS IS A CLASS ACTION UNDER F.R.C.P. 23

DEMANDS

CHECK YES only if demanded in complaint:

JURY DEMAND: ☐ Yes ☒ No

VIII. RELATED CASE(S) IF ANY

(See instructions):

JUDGE

DOCKET NUMBER

DATE

7/1/08

SIGNATURE OF ATTORNEY OF RECORD

[Signature]

FOR OFFICE USE ONLY

RECEIPT # 152588 AMOUNT

\$350

APPLYING IFP

JUDGE

MAG. JUDGE

AC 7/2/08

ORIGINAL

ATTACHMENT TO CIVIL COVER SHEET

DANIEL MONTANO, an individual, and ANNIE MONTANO, an individual, PLAINTIFFS,

v.

WORLD WIDE CREDIT CORPORATION, a corporation, FIRST FEDERAL BANK OF CALIFORNIA, a National Bank; SAM SMARGON, an individual; RON FEINBERG, an individual; and DOES 1 through 20, inclusive, DEFENDANTS.

ADDITIONAL DEFENDANTS:

FIRST FEDERAL BANK OF CALIFORNIA

County of Residence: Los Angeles

Attorneys: Eppert, Richman & Robbins, LLP, Suite 800, 1875 Century Park East, Los Angeles, CA 90067-2512 (310-785-0885)

SAM SMARGON

County of Residence: Unknown

Attorney: Unknown

RON FEINBERG

County of Residence: Unknown

Attorneys: Gary Kincannon, Barry, Gardner & Kincanno, 5000 Birch St., #420, Newport Beach, CA 92660 (949-851-9111) and Matt Rifat, Manning and Marder, 550 West C St., Suite 1900, San Diego, CA 92101 (619-515-0269)

ADDITIONAL ATTORNEYS FOR WORLD WIDE CREDIT CORPORATION: Matt Rifat, Manning and Marder, 550 West C St., Suite 1900, San Diego, CA 92101 (619-515-0269)